



At Freudenberg, the digitalization of our processes and business model is seen as the vital part of our long-term growth strategy and as a strategic differentiator. Within these initiatives, ERP applications are most relevant in establishing a core platform for largely digitalized processes, functions and collaboration models throughout our group of companies.



SAP C4C Consultant (m/f/d)

Responsibilities:

- Work with Key Users and IT business analysts and help in deploying and supporting the SAP C4C solutions (Projects, Enhancements & Support)
- Work through central stakeholders for C4C end users located in Americas (North, Central & South), China and EMEA (Europe, Middle East and Africa)
- Review submitted designs and technical specifications if submitted and optimize where possible
- Work with SAP Business Analysts and Key Users to interpret and refine business requirements (change request and incidents) based on technical knowledge and CRM consulting skills
- Provide level one and two production support for technical issues
- Use technical and communication skills with business knowledge to own the successful resolution of business problems
- Execute change request and process them according to the Methodology

Requirements:

- Bachelor or Master of Engineering/ Computer Applications/Computer Science / Bachelor of Science or comparable
- Expert knowledge of SAP Cloud for Customers (C4C) with focus on Cloud for Sales
- Advanced C4C configuration and PDI development skills
- Basic Previous experience in SAP C4C/ Integration projects
- consulting knowledge of CRM processes, preferable in C4C
- Know- how for master data distribution and E2E process integration
- SAP Cloud platform integration know how
- Reports & Dashboard Configuration using SAP C4C RUI and HTML5 UI
- Understanding of SAP SD , Knowledge of SAP ECC Quote to Order process will be an advantage
- Able to communicate well with nontechnical business users and technical team at any levels or location
- Analytical mind and methodical problem solver
- Very good interpersonal skills with excellent customer service and “can do” mentality
- Strong written and communication skills in English language

If you enjoy collaborating with others, while improving technology, processes, systems, and performance, then this is the moment to join Freudenberg and become part of a great team!